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บริษัท กรุงเทพดุสิตเวชการ จำกัด (มหาชน) Bangkok Dusit Medical Services PLC. Tel +66(0)2310-3000 Fax +66(0)2310-3115 2 Soi Soonvijai 7, New Petchburi Rd., Contact Center Tel 1719 Bangkok 10310 Thailand

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# **Corporate Information Disclosure Policy**

#### **Policy Framework**

This Corporate Information Disclosure Policy (hereafter referred to as "the Policy") is part of the good corporate governance policy of Bangkok Dusit Medical Services PCL ("the Company") that is intended to provide access to corporate information equally for shareholders, investors, financial institutions, as well as those who need to use the financial information and the general public. It is therefore utmost important that the communication be transparent, accurate, complete, punctual, and consistent for both information in the past and value creation in the future, without any discrimination regarding the positive or negative aspects of the information. However, the Company is fully aware of the necessity to protect corporate secrets, confidential information as well as its operating strategies. Meanwhile, this Policy must be in compliance with the rules and regulations on corporate information disclosure of the Stock Exchange of Thailand, the Office of the Securities and Exchange Commission as well as all other relevant rules and regulations.

This Policy covers all corporate communication practices such as corporate quarterly operation reports, news releases, publicity materials, corporate website, including communications with other companies, analysts, investors, printed materials, and other media. The Company is committed to enforce this Policy among all concerned parties who are responsible for the management of the Company (binding by law) and to encourage these individuals to support the implementation of this Policy.

## Definition of corporate information according to the Policy

Corporate Information is defined as important information about the operation of the Company and/or subsidiaries and affiliated companies. It is generally possible that the untimely disclosure of or referral to such corporate information may produce rumors or misunderstanding that have negative implication on the securities value of the Company, or that prompt others to use the information as the major component in their decisions to buy, sell or carry out transactions of the Company's stocks. It also goes to include possible undesirable impacts on the rights and benefits of the Company's shareholders, or become the basis for other to use such information to carry out transactions of the stocks of other companies.

## **Policy guidelines**

 Information that must be disclosed in accordance to the regulations of the Stock Exchange of Thailand

An authorized person(s) of the Company must be extremely careful in disclosing the information in an accurate, sufficient and timely manner based on the requirements of the Stock Exchange of Thailand, in order to assure transparency and fairness for investment. The shall be circulated in both Thai and English through facsimile and publicized through electronic information dissemination systems as stipulated by the Stock Exchange of

- 2. Information for general communication between the Company and its investors and the general public
  - 2.1 The Company will communicate with its investors, analysts, investment related individuals, credit rating agencies, advisors to publications, mass media, and the general public only through an authorized person(s) as follows;















	Type of information and communication	Authorized persons for information disclosure
•	All types	<ol> <li>Group Chief Executive Officer and President or</li> <li>Person(s) authorized by Group Chief Executive Officer and President</li> </ol>
•	News related to operation of hospitals in the group, and expansion projects related to medical services and the hospital group's businesses based on an individuals' respective roles and responsibilities	<ol> <li>Chief Operating Officer-Medical Affairs or</li> <li>Person(s) authorized by Chief Operating Officer – Medical Affairs</li> </ol>
•	Marketing activities, social responsibility, and community relations under the responsibility of relevant unit or the concerned hospitals	
•	Other news that concern the units under responsibility	
•	News related to finance, investment of the group	<ol> <li>Chief Financial Officer or</li> <li>Responsible executive(s) for investor relations o</li> </ol>
•	News related to business of the hospital and the group	Person(s) authorized by Chief Financial Officer
•	Providing news at the meeting of investors and analysts, as a group, a one-on-one meeting, and the Company meeting and/or any investor relations activities	
•	Other news release under their respective responsibilities	
•	News related to the activities of doctors in the group and those under their respective responsibilities	Chief Medical Officer or person(s) authorized by Chief Medical Officer
•	News on activities of companies or hospitals under the direct line of responsibility	Chief Executive Officer - Hospital group and     Non-hospital group or
•	Marketing activities, social responsibility and community relations of units or hospitals under the direct line of responsibility	<ol> <li>Person(s) authorized by Chief Executive Officer- Hospital group and Non-hospital group</li> </ol>
•	Other related news under responsibility	
•	Providing information by management position	Executive(s) authorized by the Company or the Company authority by coordinating with concerned department as well as investor relations to assure that information to be publicized is accurate and originated from the same sources
•	Providing information on a case by case basis on a project or event as related to the assigned objectives	

2.2 The Company will not disclose important information that has not been announced to the public, to any unauthorized executive(s) or staff members, group of persons, or other persons (inclusive of investors, mass media, analysts) until the information is announced publicly. An exception is in such cases as the disclosure of information is required by



regulations of government agencies whose responsibility is to supervise operation of private companies, or in cases of requirement as business obligations to disclose information to concerned individuals, auditors, securities underwriters, financial institutions, financial advisors, legal advisors, or other general advisors. In such cases, the Company must proceed in a way to assure that the person(s) concerned will exercise their utmost discretion to keep the information confidential. The disclosure of such information must be in compliance with the rules and regulations of the Stock Exchange of Thailand and/or concerned agencies responsible for the supervision of operation of private companies.

## 2.3 Quiet Period

The Company must enforce a "Quiet Period" for the period of 30 days before the announcement of the Company's business operation results in order to avoid discrimination of information disclosure. During the Quiet Period, the Company's executive(s) must not give their opinions on the direction of investment, profits, and operating results except such disclosures are facts that have already been disclosed to the general public.

#### 2.4 Investor meetings

The Company will assign Chief Financial Officer (CFO) or a person(s) authorized by Group Chief Executive Officer and President (CEO) or the CFO to be responsible for giving information to investors and concerned individuals (inclusive of a conference call, one-on-one meeting with an investor and group of persons). The information for investors and concerned persons shall comprise basic information to allow investors and concerned persons to obtain messages and information about the Company in a fair and complete manner. The meeting will also provide an opportunity for stock analysts and investors to meet with the Company's executives. However, the Company will not disclose information that has not been publicized to the public in such meetings. The Company's representative(s) is allowed to participate in an analyst conference when an opportunity arises.

As far as an opportunity for a meeting with the Company's high-level executive(s) is concerned, the Company will take into consideration a number of factors such as timing of the meeting, the number of shares held by the investors seeking the meeting, the extent of knowledge of the stock analysts on the Company and the industry and the frequency of their meetings with the executives in the past.

### 2.5 Analyst model and reports

The Company will not provide any opinion on the business projection of analysts, their construction of financial models, business projection methodology, and the assumptions which serve as the basis of the projection. However, the Company may offer clarifications in case a misunderstanding arises on the major elements of the projection.

### 2.6 An analyst report

The Company will not forward any report of an analyst to the public. However, the Company may list the names of stock analysts and securities companies, preparing the reports on the Company's website for investors to search for additional information.

### 2.7 Information on business projection

The Company may provide information on estimated revenues in the future together with the associated assumptions. The Company may do so when there is any meaningful change in the contents, and the projection will be publicly announced. However, the Company will not offer any opinion on the projection made by analysts but may refer to the projection that has previously been publicly announced.

Additionally, the Company may provide other information and data to the analysts and investors for use as guidelines in their evaluations. The information may include;

- Market Conditions
- Trends and factors that may impact the Company's business
- Specific public health and medical information
- Related data, business indications, or concerned assumptions

## 2.8 Company's website

The Company's website, namely <a href="www.bangkokhospital.com">www.bangkokhospital.com</a>, serves as a channel of communication for investors and the general public so that interested persons may search and gain access to information of the Company. The Company will present useful information on the website and will keep the information updated on a regular basis.

Revised as of January 1, 2019

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